



## The President's Volunteer Service Award (PVSA)

### Frequently Asked Questions

#### Adult Volunteers

Age Group	Bronze	Silver	Gold	Lifetime
Kids (5-10)	26-49 hours	50-74 hours	75+ hours	4,000 hours
Teens (11-15)	50-74 hours	75-99 hours	100+ hours	4,000 hours
Young Adult (16-25)	100-174 hours	175-249 hours	250+ hours	4,000 hours
Adults (26+)	100-249 hours	250-499 hours	500+ hours	4,000 hours
Families & Groups*	200-499 hours	500-999 hours	1000+ hours	
*Two or more people, with each member contributing at least 25 hours towards the total				

**1. What is the President's Volunteer Service Award (PVSA)?**

The President's Volunteer Service Award (PVSA) recognizes the efforts of an organized group of volunteers whose exemplary service in support of delivering the Girl Scout mission surpassed team goals and resulted in significant, measurable impact toward reaching the council's overall goals.

**2. Is any pre-registration required to be eligible for this award?**

No registration is required prior to completion of service hours or submission of the form.

**3. Can I include hours I completed for higher awards toward the total hours needed for the PVSA?**

Yes, hours earned in pursuit of higher awards (Bronze, Silver, Gold) can be used to count towards PVSA minimums if they meet eligibility criteria.

**4. Do all the hours I include have to be Girl Scout related? Can I use hours earned through participation in a school activity, club, etc.?**

All service hours must be exclusively Girl Scouts related to be considered.

**5. Can I submit hours I completed prior to the start of the Girl Scout Year?**

No, the only hours that will be considered must be completed within the outlined 12-month period (October 1st, 2023 – September 30th, 2024), with the one exception being hours submitted for the Lifetime Achievement Award, which is an award requiring 4,000+ hours recorded in a person's lifetime.

**6. What kind of service hours are eligible for the PVSA?**

*Any unpaid acts of volunteer service benefiting others qualifies.* Travel stipends, transit/parking passes, membership passes, expense reimbursements, and other nominal volunteer support do not impact service eligibility.

**7. What kind of service hours are NOT eligible for the PVSA?**

Eligible Service does NOT include donating funds, political lobbying (non-partisan voter registration is an eligible activity), religious instruction, conducting worship service, proselytizing, volunteer service performed as part of court-ordered community service and serving only family members.

**8. How do I submit my service hours?**

Service hours must be submitted via this form [PVSA Submission Form](#). We encourage all applicants to use the

following PDF form to track and submit their hours: [Hour Tracker Log](#) Hour tracking logs must include the following information to be considered for the PVSA: Date and description of volunteer service, number of service hours, and name of the event organizer.

**9. When must I report my service hours by?**

All service hours must be reported to the Girl Scouts of Gateway Council by October 10, 2024.

**10. When will I know if I have received the award?**

GSGC will work to certify all eligible applicants promptly following the submission date. No decisions will be released until after the October 10th deadline. Applicants will be notified of their status via email.

**11. Who is eligible to receive the PVSA?**

Any active member within Girl Scouts of Gateway Council that is a U.S. citizens or lawful permanent residents (i.e. green card holders) per federal rules. Currently, GSGC is not able to award the PVSA to non-council members.

**12. Are girls eligible for the PVSA?**

Yes, both adults and girl scouts are eligible to receive the PVSA.



## The President's Volunteer Service Award (PVSA)

### Frequently Asked Questions

#### Girls

Age Group	Bronze	Silver	Gold	Lifetime
Kids (5-10)	26-49 hours	50-74 hours	75+ hours	4,000 hours
Teens (11-15)	50-74 hours	75-99 hours	100+ hours	4,000 hours
Young Adult (16-25)	100-174 hours	175-249 hours	250+ hours	4,000 hours
Adults (26+)	100-249 hours	250-499 hours	500+ hours	4,000 hours
Families & Groups*	200-499 hours	500-999 hours	1000+ hours	
*Two or more people, with each member contributing at least 25 hours towards the total				

**1. What is the President's Volunteer Service Award (PVSA)?**

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**2. Is any pre-registration required to be eligible for this award?**

No registration is required prior to completion of service hours or submission of the form.

**3. Can I include hours I completed for higher awards toward the total hours needed for the PVSA?**

Yes, hours earned in pursuit of higher awards (Bronze, Silver, Gold) can be used to count towards PVSA minimums if they meet eligibility criteria.

**4. Do all the hours I include have to be girl scout related? Can I use hours earned through participation in a school activity, club, etc.?**

At most, Girls can claim up to 50% of external service hours that are not Girl Scout related. All other Service hours must be exclusively Girl Scouts related to be considered.

**5. Can I submit hours the I completed prior to the start of the Girl Scout Year?**

No, the only hours that will be considered must be completed within the outlined 12- month period (October 1st, 2023 – September 30th, 2024), with the one exception being hours submitted for the Lifetime Achievement Award.

**6. What kind of service hours are eligible for the PVSA?**

*Any unpaid acts of volunteer service benefiting others qualifies.* Please see the "PVSA What Counts" chart for examples of which kind of service hours are eligible.

**7. What kind of service hours are NOT eligible for the PVSA?**

Eligible Service does NOT include donating funds, political lobbying (non-partisan voter registration is an eligible activity), religious instruction, conducting worship service, proselytizing, volunteer service performed as part of court-ordered community service and serving only family members.

**8. Who should sign off on Girl Scout service hours?**

Service hours can be signed off on by Troop Leaders or any adult facilitating the service hours

(Troop Chaperone, Gateway Council Staff member, etc.)

**9. How do I submit my service hours?**

Service hours must be submitted via this form [PVSA Submission Form](#). We encourage all applicants to use the following PDF form to track and submit their hours: [Hour Tracking Log](#) Hour tracking logs must include the following information to be considered for the PVSA: Date and description of volunteer service, number of service hours, and name of the event organizer or troop leader. Please note that girls must have their hours signed by the person running the event or by a troop leader if the event organizer is not available.

**10. When must I report my service hours by?**

All service hours must be reported to the Girl Scouts of Gateway Council by October 10, 2024.

**11. What if my age changes between when I earned the hours and the October 10th Deadline?**

Whatever age you are when you submit your application, is what age will be considered when determining your eligibility for the award.

**12. When will I know if I have received the award?**

Girl Scouts of Gateway Council will work to certify all eligible applicants promptly following the submission date. No decisions will be released until after the October 10th deadline. Applicants will be notified of their status via email.

**13. Who is eligible to receive the PVSA?**

Any active member within Girl Scouts of Gateway Council that is a U.S. citizens or lawful permanent residents (i.e. green card holders) per federal rules. Currently, GSGC is not able to award the PVSA to non-council members.

**14. Are adults eligible for the PVSA?**

Yes, both adults and girl scouts are eligible to receive the PVSA.